



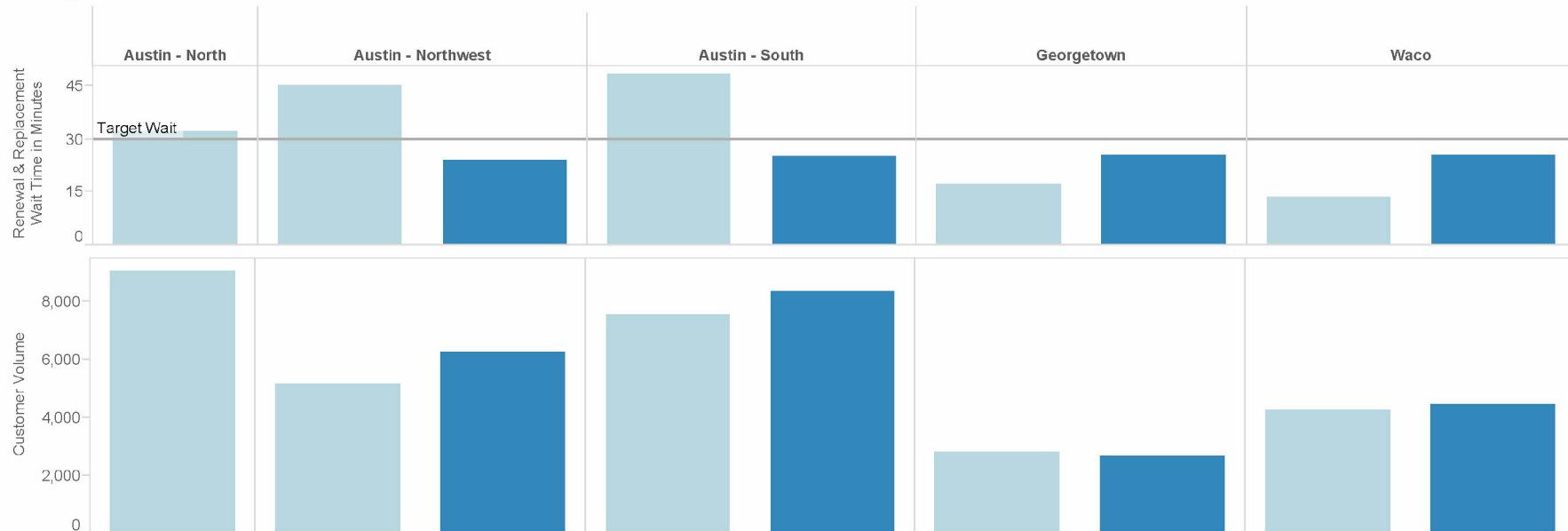
Driver License Regional Monthly Review

Year
2012 2013

Region 6B: Austin and Waco

November 2013

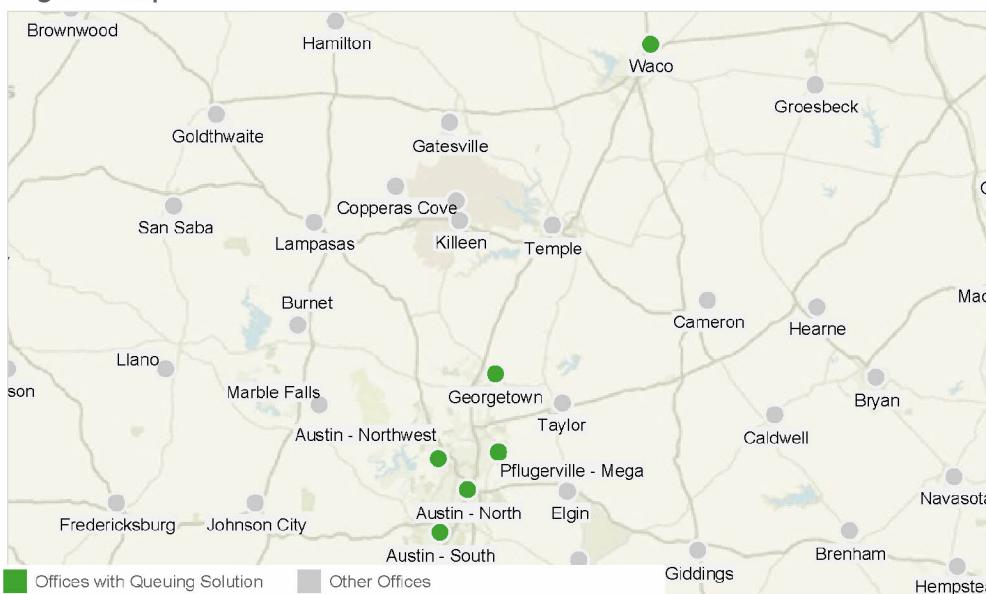
Average Waits and Customer Volume



Performance by Transaction Type

| OfficeName | Customer Volume | | | Avg. Wait Time in Minutes | | |
|--------------------|-----------------|-----------|-------------|---------------------------|-----------|-------------|
| | Replace & Renew | Originals | Other Types | Replace & Renew | Originals | Other Types |
| Austin - Northwest | 2,961 | 1,073 | 2,189 | 24 | 26 | 11 |
| Austin - South | 4,862 | 2,037 | 1,418 | 25 | 25 | 18 |
| Georgetown | 1,616 | 538 | 487 | 25 | 30 | 18 |
| Waco | 2,348 | 945 | 1,134 | 26 | 30 | 48 |

Regional Map



2:13-cv-193
09/02/2014

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